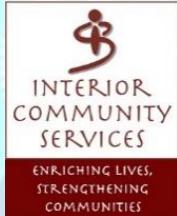


Interior Community Services - Support to Family Care Network Program presents:



Finding Your Voice in Difficult Conversations

With Charlene Croukamp

Thursday, April 8, 2021

6:30pm – 8pm PST via Zoom

Registration link:

<https://zoom.us/meeting/register/tJcsdeutrz0uHtBtl53p3Cj4RuHQi3MEtZvP>

After registering, you will receive a confirmation email containing information about joining the meeting. This e-mail will contain an access link specific to you. **Please use the link provided in the confirmation e-mail and not the registration link on this poster to access this training.**

If you have any questions please contact
Renata Saat: (250) 319-6557,
Krista Sherwood: (250) 819-5819 or
Kari Bepple: (250) 819-1919.



Charlene Croukamp is a Family Mediator with the Justice Service Division in Kamloops. In her role as a Mediator she supports families who experience the effects of separation and divorce.

Charlene has over two decades of experience in conflict management and communication, attained through working as a Mediator, as an Instructor with the Justice Institute of British Columbia, as a Crisis Hostage Negotiator and Primary Worker in both Federal and Provincial Corrections and as a Victim Service Officer with the Vancouver Police Department. In all these roles Charlene feels the most rewarding aspect has been empowering individuals and families navigate some difficult moments with success and strength.

In her workshop: **Finding Your Voice in Difficult Conversations**, Charlene seeks to address barriers to communication, reducing power imbalances, and empowering family and individual self-determination.

Due to confidentiality, examples brought forward must be of a generic nature.